



Appl. No. 09/815,441  
Amendment dated November 10, 2004  
Response to Office Action of August 10, 2004

2/37  
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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 10, 2004.

  
Attorney for Applicants

PATENT APPLICATION  
Docket No. 3408.2.15

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.	:	09/815,441	Confirmation No.: 5228
Applicant	:	David Arthur Eatough et al.	
Title	:	METHOD AND APPARATUS TO PERFORM CUSTOMIZED ERROR HANDLING	
Filed	:	March 22, 2001	
TC/A.U.	:	2133	
Examiner	:	Dipakkumar B. Gandhi	
Docket No.	:	42390P11037 (3408.2.15)	
Customer No.	:	21552	

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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Technology Center 2100

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Dear Sir:

In response to the Office action mailed August 10, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.